

# TONY SUN MD, MBA, FACP

Louisiana Health Care Review, Inc.  
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## PROFESSIONAL EXPERIENCE

**Louisiana Health Care Review, Inc.** (1999-Present)  
*Chief Medical Director; Principle Clinical Coordinator*

Louisiana Health Care Review, Inc. (LHCR) is the Quality Improvement Organization (QIO), (previously known as Peer Review Organization, PRO) designated by Centers for Medicare and Medicaid Services (CMS) to improve the safety and quality of healthcare for over 630,000 Medicare beneficiaries in Louisiana. LHCR has been the QIO/PRO for CMS since its inception in 1986. It is the parent company of Health System of Mississippi (HSM) and Health System of Illinois (HSI), the QIO/PRO designated by State of Mississippi and Illinois for the Medicaid utilization management, serving over 1.8 million Medicaid beneficiaries.

Served as the Chief Medical Director for LHCR, and responsible for improving beneficiary safety and quality through its Health Care Quality Improvement Programs (HCQIP), in various disease areas for nursing homes, home health agencies, hospitals and outpatient clinics programs; and oversees quality utilization review with all the Medicare beneficiaries and providers throughout the Louisiana. Represented LHCR as a leader on national issues regarding safety and quality of healthcare in Medicare and Medicaid populations.

Designed and formed the Physician Reviewer Panel and Clinical Advisory Board for Collaborative Quality Network in Louisiana to further the national HCQIP of Medicare; designed and used LHCR Intranet and e-newsletter, with recruitment and collaboration of over 2000 physicians and 120 acute care hospitals. Served as Medical Editor and regular columnist for *Quality Times*, a monthly publication to all Medicare providers, and directed over Associate Medical Directors, Epidemiologists, and Clinical QI Specialists and QI Nurses for LHCR.

Serve as the corporate medical director to oversee all three state medical management, and provided senior clinical leadership to strategic planning and resource allocation for senior management of LHCR, with regular updates of clinical activities and other collaborative efforts to the Board of Directors of LHCR.

Actively led the Louisiana eHealth Initiative, facilitated key stakeholder groups; led various regional health IT projects by implementing electronic medical records (EMR) in hospitals and clinics; promoted and revised policy to ensure security and privacy of EMR and to enable e-prescribing efforts statewide; represented Louisiana health IT on various strategic planning efforts; served on the board of various regional health IT organizations; participated and led various projects (LaHIE, KatrinaHealth.org and Katrina Phoenix) in rebuilding health IT infrastructure.

**Louisiana State University Health Science Center (LSUHSC)**  
**School of Medicine, Department of Medicine, New Orleans, LA**  
**Earl K. Long Hospital** (2001-Present)

*Assistant Clinical Professor*  
**School of Public Health, Department of Health Policy & System Management**  
*Assistant Professor* (2004-Present)

**Tulane University Health Center**  
**School of Medicine, Department of Medicine, New Orleans, LA**  
*Assistant Clinical Professor* (2004-Present)

**Louisiana Rural Health Information Technology Partnership**  
**Funded by Agency for Health Research and Quality (AHRQ THQIT)**  
*Chief Medical Informatics Officer* (2004-Present)

**Louisiana Health Information Exchange (LaHIE)**  
**Funded by HHS Office of National Coordinator (ONC) for Health IT**  
*Steering Committee* (2005-Present)

**Ochsner Health Plan, New Orleans, LA** (1996-99)  
*Assistant Medical Director*

Ochsner Health Plan (OHP) is the largest HMO in Louisiana and one of largest provider-owned HMO in the South. It is jointly owned by Ochsner Clinic and Ochsner Foundation, with \$550 million annual revenue. It has 250,000 total members, with 50,000 Medicare risk members and the largest market share (42%). It has a membership growth exceeding 30% annually since 1996, and has over 2900 contracted providers and 49 hospitals in statewide network.

Liaison and consultant physician between Ochsner Clinic and OHP

- Active member in OHP senior management meetings weekly
- Participated in strategic planning for statewide networks annually

Assistant medical directorship in Greater New Orleans for 90,000 members

- Supervised utilization management in concurrent review & complex case management for Medicare risk and commercial members
- Directed UM in durable medical equipment, home health, & nursing home
- Assisted in contracting for various IPA/PHO to provider networks

Physician leader for contract cost analysis for the OHP P & T committee

- Managed the pharmacy utilization and contracting in 1998 with over \$1.5 million cost reduction
- Designed pharmacy benefits with split co-pays with savings of \$1.8 million
- Created provider pharmacy report & education programs using MedImpact

Member of the following committees:

- Credentialing/Peer Review; Quality Management/Peer Review

**Ochsner Clinic L.L.C., New Orleans, LA**

(1996-99)

*Assistant Chairman for Operations, Internal Medicine  
Staff, General Internal Medicine*

Ochsner Clinic LLC, the largest physician owned multi-specialty clinic in Louisiana, with over 400 staff physicians in 60 medical subspecialties in over 30 clinic locations throughout southeastern Louisiana.

Directed administrative/operational cost issues of the department

Developed new Internal Medicine administrative product-line structure

Pursued financial sponsorship for GME/operations ~\$250K annually

Developed curriculum for IM and FP combined residency program

Represented the department in clinic-wide issues/projects in the following:

- UM and QA Committees
- Population Medicine (Disease Management) Committee
- Patient Service Satisfaction Committee
- Practice Management Steering Committee
- Information System Core Committee

**Ochsner Foundation Hospital, New Orleans, LA**

(1996-99)

*Medicine Clinical Committee Leader  
Inpatient Hospitalist*

Ochsner Foundation Hospital, a 450-bed hospital located adjacent to the Ochsner Clinic since 1954, admits over 19,000 patients annually with over 12,000 surgical procedures, and 36,000 patients are treated annually in the emergency department.

Ochsner Foundation Hospital is accredited by the Joint Commission on

Accreditation of Health Care Organizations (JCAHO) and recognized by U.S. News and World Report as one of the nation's 50 best hospitals.

Leader for coordinating hospital and clinic commercial and Medicare Risk cost reduction

- Served as inpatient hospitalist, 16 weeks/year
- Participated hospital case management, durable medical equipment & home health from 1996-1999

- Assisted in bed day reduction of 18% for Medicare patients at full risk
- Served in the following committees:
- TH65 (Medicare Risk) Medical Management Committee
  - Bioethics Committee; Medical Records & Forms & Procedures Committee

**Leonard Chabert Medical Center, Houma, LA** (1994-2003)  
*Clinical Staff Physician; Part-time ER Physician*

### EDUCATION

**IHC Institute for Health Care Delivery Research** (2000)

Advanced Training Program in Health Care Delivery Improvement  
 4 weeks course on quality improvement and outcome measurement

**Ochsner Clinic/University of New Orleans** (1999)

Advanced Health Care Executive College Program  
 8 sessions/4 months course in strategic planning and marketing

**Ochsner Clinic/University of New Orleans** (1998)

Health Care Executive College Program  
 10 sessions /8 months course for administrators/physician leaders

**University of New Orleans, College of Business Administration** (1997-1998)

MBA  
 Emphasis on healthcare strategic management

**Alton Ochsner Medical Foundation; New Orleans, Louisiana** (1993-1997)

Chief Medical Resident/Assistant Staff  
 Administrative fellow to CEO Ochsner System; emphasis:

- Health Plan Strategic Management
- Practice Management & Health IS Development

Internal Medicine Residency  
 Internal Medicine Internship

**University of Missouri, School of Medicine; Kansas City, Missouri** (1987-1993)

Combined B.A./M.D.  
 University Curator Scholar; Missouri Higher Education Scholar  
 Beta Theta Pi-Vice President

### LICENSURE AND BOARD CERTIFICATION

Diplomat, American Board of Internal Medicine (1996-2016)  
 Licensure: Louisiana (1994-Present)  
 California (1999-Present)

### PROFESSIONAL ASSOCIATIONS & BOARDS

American Health Quality Association

Board of Directors	(2004-Present)
Medical Affair Section Executive Council- Vice Chair	(2004-Present)
Treasurer	(2001-2004)
American College of Physicians- Fellow	(1997-Present)
Louisiana Chapter Associate Activity Director	(1997)
Diversity Committee	
House of Delegate for LSMS	
American College of Physician Executives	(1998-Present)
American Medical Association- Member	(2000-Present)
Louisiana State Medical Society-	(2000-Present)
Board of Governors- 6 <sup>th</sup> District Councilor	
House of Delegates	
Committee on Public Health- Chairman	
Louisiana Association of Health Plans	
Board of Director	(2000-2004)
Committee on Education- Chairman	(2000-2004)
Medical Directors Forum	(2000-Present)
Louisiana Geriatric Association	
Board of Director	(2003-Present)
East Baton Rouge Parish Medical Society	
Executive Council	(2000-Present)
New Orleans Academy of Internal Medicine	(2001-Present)
Access Health (Baton Rouge RHIO)	
Board of Directors	(2005-Present)
Healthcare Information and Management Systems Society-	(2001-Present)
LA Chapter Board of Directors	

### **NATIONAL & STATE COMMITTEES**

Centers for Medicare & Medicaid Services (CMS)	
Rapid Dissemination Work Group	(2000)
Acute Myocardial Infarction PRO Expert Panel	(2001)
Redesign Workgroup QIO 7 <sup>th</sup> Scope of Work	(2002)
Center for Disease Control and Prevention (CDC)	
CDC/AMA Influenza Immunization Task Force	(2000-Present)
National/Southern Governors Association	
Gulf Coast Health IT Task Force (appointed by LA Governor)	(2006-Present)
State of Louisiana: Office of Governor	
Health Care Reform Panel (appointed by Governor)	(2004-2005)
Louisiana Recovery Authority (appointed by Legislature)	
Louisiana Healthcare Redesign Collaborative	(2005-Present)
State of Louisiana: Department of Health and Hospitals	
Diabetes Education and Management Task Force- Chair	(2002-2004)
Diabetes Advisory Council	(2001-Present)
Louisiana Stroke Task Force	(2001-2005)

Cardiovascular Heart Disease Committee	(2001-2005)
Louisiana Immunization Network for Kids (LINKS)	(2000-Present)
Louisiana Hospital Data Advisory Group	(2000-Present)
Louisiana Trauma Task Force	(2001-
2005)	
Louisiana Health Literacy Task Force	(2002-2005)
Healthcare Workforce Task Force	(2002-Present)
Louisiana Health Information Exchange (La HIE)	(2005-Present)
Health Information Security & Privacy Collaborative (HISPC)	(2005-Present)
American Heart Association & American Stroke Association	(2002-2004)
National Steering Committee: Get With The Guideline	
National Faculty Champion: Get With The Guideline	
Disease Management Strategic Committee	

### **PERSONAL & COMMUNITY INTERESTS**

Healthcare informatics and EHR development  
 Strong commitment for redesign New Orleans and Louisiana healthcare infrastructure  
 Promote community health awareness and reducing disparity in healthcare  
 Volunteered in St. Thomas Project Health Clinic in New Orleans  
 Chinese physician leader- Greater New Orleans & Baton Rouge Chinese community  
 Language: English, Chinese

## **SELECTED PRESENTATIONS & PUBLICATIONS**

Medicare's Quality Agenda: Overview 6<sup>th</sup> Scope of Work. Regional Workshops for New Orleans, Baton Rouge, Lafayette, Lake Charles, Alexandria, Shreveport, Monroe, and Houma. July-August, 1999.

Medicare's Quality Agenda: Overview 6<sup>th</sup> Scope of Work. New Orleans Association for Healthcare Quality. Sept. 17, 1999.

Quality of Healthcare in Medicare. Louisiana Chapter American Association of Retired People. Sept. 28, 1999.

Medicare's Quality Agenda and Payment Error Prevention Program. Greater New Orleans Health Information Management Association. Nov. 17, 1999.

Medicare's Quality Agenda. Thibodaux Regional Medical Center. Jan. 6, 2000.

The Inpatient Quality Agenda: Cardiovascular Quality Project of Medicare. Columbia Hospital Systems of Louisiana: State Resource Management Meeting. Jan. 20, 2000.

The Quality Agenda of Medicare: 6<sup>th</sup> Scope of Work. North Oaks Health System: Medical Staff Meeting. Feb. 29, 2000.

Working Collaboratively to Satisfy QISMC Requirements: Implementing a Population Based Diabetes Quality of Care Improvement Model. Annual Meeting for Quality, American Association of Health Plans. Atlanta, GA. April 4, 2000.

The Integrated Quality Agenda: Inpatient and Outpatient Quality Agenda. Administration Meeting, Christus Health System. Alexandria, LA. April 11, 2000.

The Quality Agenda of Medicare: Cardiovascular Disease. Tulane Cardiology Grand Round. April 12, 2000.

The Quality Agenda of Medicare. Tulane Medicine Grand Round. April 12, 2000.

A Framework for Quality Improvement in Managed Care- HCFA's Quality Improvement System for Managed Care for year 2000. Program Co-Chair. Ochsner Medical Foundation. April 20, 2000.

The Quality Agenda of Medicare. Byrd Memorial Hospital. Leesville, LA. May 2, 2000.

The Quality Agenda of Medicare. Louisiana Academy of Family Practice. Annual Meeting Speaker. New Orleans, LA. May 7, 2000.

Louisiana Health Care Review- Physician Advisor Training. Training Director. Baton Rouge, LA. May 9, 2000.

The Quality Agenda of Medicare. New Iberia Medical Center. New Iberia, LA. May 22, 2000.

The Future of Medicare: Quality Agenda. Lake Primary Care Physicians. Baton Rouge, LA. May 23, 2000.

Louisiana Health Care Review- Physician Advisor Training. Training Director. New Orleans, LA. May 24, 2000.

The Outpatient Quality Agenda of Medicare. Quality Improvement Committee, Lafayette General Hospital. Lafayette, LA. June 9, 2000.

The Quality Agenda of Medicare. General Medical Staff Meeting, Riverview Hospital. Gonzales, LA. June 20, 2000.

Medicare's Payment Error Prevention Program. General Medical Staff Meeting, Meadowcrest Hospital. New Orleans, LA. July 31, 2000.

The Quality Agenda: Payment Error Prevention Program. LSUMC Compliance Committee, Louisiana State University Medical Center. New Orleans, LA. August 7, 2000.

The Quality Agenda of Medicare in Louisiana. Louisiana State Medical Education Commission. New Orleans, LA. August 22, 2000.

Immunization- A Family Affair. National Medical Association. New Orleans, LA. August 31, 2000.

Influenza Immunization Update. Department of Health and Hospital: Office of Public Health. Annual Medical Director Meeting. Baton Rouge, LA. September 6, 2000.

Influenza Immunization Update. LSUMC Pennington Grand Round. Baton Rouge, LA. October 5, 2000.

The Quality Agenda of Medicare: Cardiovascular Disease in Louisiana. American College of Cardiology-Louisiana Chapter. New Orleans, LA. October 6, 2000

The Quality Agenda of Medicare. General Medical Staff Meeting, St. Tammany Parish Hospital. Covington, LA. October 10, 2000.

The Quality Agenda of Medicare: Using Quality Improvement Principles. New Orleans Association of Nurse Executives Annual Meeting. Brent House Hotel, New Orleans, LA. October 26, 2000.

Payment Error Prevention Program. Medical Staff Meeting, Tulane Medical Center. New Orleans, LA. November 20, 2000.



The Quality Agenda of Medicare and LHCR's Role in EMTALA. EMTALA 2000: Update on the Emergency Medical Treatment and Active Labor Act. Louisiana Chapter of American College of Emergency Physicians, New Orleans Hilton. New Orleans, LA. December 1, 2000.

Quality Agenda of Medicare in United States. Fourth Annual Douglas Gordon Memorial Lecture. American College of Physicians-American Society of Internal Medicine. Louisiana Chapter. New Orleans, LA. January 18, 2001.

Improving Outpatient Health Care Quality Improvement Program: Continuous Collaboration. American Health Quality Association Technical Conference Medical Affairs Section Meeting. Los Angeles, CA. February 6, 2001.

The Economics of Diabetes. Sugar and Spice: Diabetes and Pain Management in the MCH Population. LA Perinatal/MCH Foundation. Baton Rouge, LA. March 23, 2001.

Influenza Immunization in Louisiana 2000. AMA and CDC Meeting on Influenza Immunization. AMA Corporate Office. Chicago, IL. March 27, 2001.

The Quality Agenda of Medicare. Noon Conference. LSU Family Practice Residency in Alexandria. Rapids General Hospital. Alexandria, LA. April 3, 2001.

Managing Healthcare Quality: Using Quality Improvement Principles. Tulane Ambulatory Healthcare Curriculum. New Orleans, LA. May 7, 2001.

Managing Healthcare Quality: Manage Care and Medicare Quality. LSUHSC Internal Medicine Noon Conference. Baton Rouge, LA. May 23, 2001.

The Quality Agenda of Medicare: Using Quality Improvement Principles. Medical Staff Meeting, Willis-Knighton Medical Center. Shreveport, LA. June 5, 2001.

Quality Agenda of Medicare: Using Data for Quality Improvement. Medical Staff Meeting, Savoy Medical Center. Savoy, LA. July 11, 2001.

Using Data for Quality Improvement. Monthly Meeting. Acadian Medical Group Managers Association. Lafayette, LA. July 12, 2001.

The Quality Agenda of Medicare: HCQIP Update. Physician Patient Advocacy Committee Meeting, Louisiana State Medical Society. Baton Rouge, LA. August 8, 2001.

The Quality Agenda of Medicare: the Role of Peer Review Organization in Preventive Health. Keynote speaker, Tulane Primary Care Week. New Orleans, LA. Oct. 15, 2001.

The Quality Agenda of Medicare: Influenza Immunization Update. Pennington Medicine Grand Round, LSUHSC Pennington. Baton Rouge, LA. Nov. 1, 2001.

Medicare's Quality Agenda. American Society of Ophthalmic Registered Nurses: 25<sup>th</sup> Annual Meeting. New Orleans, LA. Nov. 11, 2001.

Influenza Immunization Update. Louisiana State Board of Medical Examiners. New Orleans, LA. Nov. 13, 2001.

The Quality Agenda of Medicare: the Role of Peer Review Organization. Annual Meeting of Louisiana Nursing Home Association. Nov. 14, 2001.

The Quality Agenda of Medicare: the Role of Peer Review Organization. Annual Meeting, Home Care Association of Louisiana. Nov. 14, 2001.

The Quality Agenda of Medicare: HCQIP Update. New Orleans Association of Healthcare Quality. New Orleans, LA. Nov. 16, 2001.

Cardiovascular Disease Update: the Quality Agenda of Medicare. Annual Meeting, American College of Cardiology Louisiana Chapter. Dec. 8, 2001.

Quality Agenda of Medicare: the Role of Peer Review Organization. Board Orientation CME Meetings, Louisiana State Board of Medical Examiners. New Orleans, Lafayette, Shreveport. Quarterly, 2002.

The Quality Agenda of Medicare: Pneumonia Standing Order Project. Pharmaceutical and Therapeutic Committee, Baton Rouge General Medical Center. Baton Rouge, LA. Feb. 15, 2002.

The Medicare's Health Care Quality Improvement Program: Update on Diabetes and Eye Care. Educational Meeting, Louisiana State Optometry Association. Feb. 16, 2002.

The Quality Agenda of Medicare: the Role of QIO & HCQIP Update. Physician Patient Advocacy Committee Meeting, Louisiana State Medical Society. Baton Rouge, LA. February 27, 2002.

Medicare's Inpatient Health Care Quality Improvement Program. Medical Staff Meeting, Riverside Hospital. Riverside, LA. April 18, 2002

The Role of LHCR: Medicare Quality Improvement Organization. Senior Scene Saturday Radio Show. KEEL 710 AM. Shreveport, LA. May 11, 2002.

Quality Agenda of Medicare: Cardiovascular Disease Update. Cardiovascular Committee, Willis-Knighton Medical Center. Shreveport, LA. May 14, 2002.

New Application and Enhancement of Outpatient Rapid Assessment. Tri-regional Conference, American Health Quality Association. June 14, 2002.

The Quality Agenda of Medicare: the Role of QIO and HCQIP Update. Medical Staff Meeting, Pendleton Memorial Methodist Hospital. New Orleans, LA. August 15, 2002.

The Quality Agenda of Medicare: Urgency and Constancy. Tulane Manage Care Series, Preventive Medicine Residency. New Orleans, LA. Sept. 30, 2002.

Community Outreach Activities of Medicare Quality Improvement Organization. Senior Scene Saturday Radio Show. KEEL 710 AM. Shreveport, LA. Oct. 5, 2002.

Medicare's Health Care Quality Improvement Program: Update on Diabetes and Eye Care. Annual Meeting, Louisiana State Optometry Association. Lafayette, LA. Oct. 18, 2002.

Improving Beneficiaries Safety and Health through Clinical Quality Improvement: What Medicare and Payers expects from you. Prevention Advances in Diabetes, Endocrinology, and Cardiovascular Disease: New Paradigms in Pathophysiology and Management. Tulane University School of Medicine. New Orleans, LA. Oct. 19, 2002.

Embracing the Challenge: Urgency and Constancy. LHCR Regional Workshops for Hospitals and Nursing Homes. New Orleans, Shreveport, Lafayette. November 2002.

Quality Improvement Support Collaborative. CMS Hospital Public Reporting Advisory Group. WebEx. Nov. 8, 2002.

Embracing the Challenge: Cardiovascular and Diabetes Update. Conclave Meeting, Cardiovascular Institute of the South. New Orleans, LA. Nov. 23, 2002.

Urgency to Embrace the Challenge: Medicare Quality Update. Annual Meeting, Louisiana Geriatric Society. New Orleans, LA. Dec. 6, 2002.

The Quality Agenda of Medicare: the Role of Quality Improvement Organization. Annual Update in State and Federal Program, American College of Cardiology Louisiana Chapter. New Orleans, LA. Dec. 7, 2002.

Quality Improvement Support Collaborative: Resources for Frontline Workers. Annual Health Forum, Institute for Healthcare Improvement. Orlando, FL. Dec. 10, 2002.

Lee DH, Sun T, Kemmerly S, et al. Rapid Implementation of a Pneumococcal Vaccine Program in a Multispecialty Teaching Hospital. *Journal of Clinical Outcomes Management*. 2002; 9: 141-145.

Urgency to Embrace the Challenge: the Role of Quality Improvement Organization. Board Orientation CME Meetings, Louisiana State Board of Medical Examiners. New Orleans, Lafayette, Shreveport. Quarterly, 2003.

Quality Agenda of Medicare and Quality Improvement Support Collaborative. Christus Health QI Meeting. Alexandria, LA. Jan. 30, 2003.

The Quality Agenda of Medicare: Inpatient Quality Initiatives. EA Conway Medical Center Medical Staff Meeting. Monroe, LA. March 20, 2003.

The Healthcare Payor's Perspective: Medicare. New Orleans Academy of Internal Medicine. City Club of New Orleans. April 1, 2003.

The Quality of Public Healthcare. Mississippi Department of Health Annual Meeting. Keynote address. May 20, 2003.

Medicare/Payer's Perspective: Measuring and Tracking Quality. East Baton Rouge Parish Medical Society Technology Fair. May 21, 2003.

Urgency to Embrace the Challenge. Louisiana Quality Improvement Support Collaborative meeting. June 24, 2003.

Disparity of Healthcare in New Orleans. Health Focus 2000, COX Cable Show. June 26, 2003.

Medicare's Quality Public Reporting. Physician & Patient Advocacy Committee. Louisiana State Medical Society. July 9, 2003.

Medicare's Quality Public Reporting. Internal Medicine Group Partnership Meeting. July 30, 2003.

Diabetes Care in New Orleans. Health Focus 2000, COX Cable Show. August 28, 2003.

The Role of Medicare Quality Improvement Organization. LSU School of Law Health Care Division. September 8, 2003.

Building Network of Clinical Champions: LHCR Clinical Advisory Board. Annual Meeting of Medical Affairs Section. American Health Quality Association. September 18, 2003.

The Quality Initiatives of Medicare: Public Reporting and Quality Improvement Organization. Louisiana State Medical Society CME Series. October 16, 2003.

Urgency and Constancy: the State of Louisiana Healthcare Quality. Louisiana State Medical Society Annual House of Delegate meeting. October 18, 2003.

The Diabetes Initiative. Medical Directors Forum. Louisiana Association of Health Plans. October 30, 2003.

Urgency and Constancy: the State of Louisiana Healthcare Quality. Louisiana Critical Access Hospitals Meeting. November 5, 2003.

Influenza and Pneumonia Update. LSU Pennington Grand Rounds. LSU Baton Rouge. November 6, 2003.

Diabetes Quality Update. Tulane Annual Diabetes Update Series. New Orleans, LA. November 8, 2003.

Adult Immunization: Flu and Pneumonia. Health Focus 2000. COX Cable Show. November 13, 2003.

Urgency and Constancy: Quality of Louisiana Cardiovascular Care. Louisiana Quality Improvement Support Collaborative meeting. December 2, 2003.

The State of Quality in Louisiana Cardiovascular Care. American College of Cardiology Louisiana Chapter. December 6, 2003.

Urgency to Improve Quality: CMS Nursing Home Quality Initiatives. Louisiana Geriatric Society Annual Meeting. December 13, 2003.

Kruspe R, Lillis R, Daberkow DW, Blais CM, Wilbright W, Gupta S, Gould C, Sun T, Martinez J, deBoisblanc B, Ladabaum U, Sanders CV, Lopez FA. Education Does Pay Off: Pneumococcal Vaccine Screening and Administration in Hospitalized Adult Patients with Pneumonia. *Journal of the Louisiana State Medical Society*. 2003; 155: 325-331.

New Frontier in OutPatient Rapid Assessment (OPRA) Using Medicare Claims as an outcome evaluation measure. American Health Quality Association Annual Conference. March 9, 2004.

The Centers for Medicare and Medicaid Services (CMS) & the Quality Agenda. LSU Health Science Center, Baton Rouge. March 15, 2004.

Managing Healthcare Series II: Managing Quality Care. LSU Baton Rouge Internal Medicine Noon Conference. May 17, 2004.

Quality Health for Baton Rouge: e-BR Healthcare Connectivity Project. Baton Rouge Area Foundation. June 12, 2004.

System Change in Physicians Office: Medicare's Quality Initiatives. Tulane School of Public Health. July 19, 2004.

Cardiovascular Quality of Care. Heart Failure Consensus Group. American College of Cardiology Louisiana Chapter. July 30, 2004.

Urgency & Constancy: Quality of Louisiana Healthcare. Ochsner Hospital Medicine Grand Rounds. August 5, 2004.

Urgency & Constancy: Quality of Louisiana Cardiovascular Care. Louisiana Heart Hospital Medical Staff Meeting. August 26, 2004.

Influenza and Pneumonia Update. Baton Rouge Medicine Grand Round. September 2, 2004.

Louisiana Health Quality Information. Report to the House of Delegate, Louisiana State Medical Society. October 22, 2004.

The Quality Agenda of Medicare: the Role of QIO. LSU Health Law. November 1, 2004.

Urgency & Constancy: Quality of Louisiana Cardiovascular Care. American College of Cardiology Louisiana Chapter. December 4, 2004.

Quality Health for Baton Rouge: e-BR Healthcare Connectivity Project. Greater Baton Rouge Health Forum. January 21, 2005.

Urgency to Improve Healthcare Quality: eRx for Louisiana. Louisiana Board of Pharmacy. January 13, 2005.

Using Health IT to Improve the Quality of Healthcare in Louisiana. LSU Health Science Center Academic Council meeting. February 17, 2005.

Urgency to Improve Healthcare Quality: eRx for Louisiana. Louisiana eHealth Conference. March 10, 2005.

Using IT to Improve the Quality of Healthcare in Louisiana. Thibadeaux Regional Medical Center. April 5, 2005.

Using IT to Improve the Safety & Quality of Healthcare. LSU School of Public Health. April 19, 2005.

Using IT to Improve the Safety & Quality of Healthcare. Baton Rouge Clinic. Quality Committee meeting. April 21, 2005.

Key Components to Electronic Medical Records. LSU Family Practice Update. April, 21, 2005.

Personal Digital Assistant PDA: Considerations for Physicians. LSU Family Practice Update. April 21, 2005.

Improve the Quality of Healthcare: Louisiana eHealth Initiatives. Health Information Management System Society Louisiana Chapter Meeting. April 29, 2005.

Improve the Quality of Healthcare: Louisiana eHealth Initiatives. Blue Cross/ Blue Shield of Louisiana. Board of Directors Meeting. June 21, 2005.

Improve the Quality of Healthcare: Louisiana eHealth Initiatives. HealthVision National Conference. Dallas. June 28, 2005.

Improve the Quality of Healthcare: Louisiana eHealth Initiatives. Louisiana State Medical Society. Physician and Patient Advocacy Committee. July 20, 2005.

Improve the Quality of Healthcare: Louisiana eHealth Initiatives. Louisiana Health Information Technology Policy Summit. Baton Rouge. July 21, 2005.

Urgency & Constancy: Embracing the Challenges to Improve Quality of Healthcare. Louisiana Hospital Association Board of Trustees. Annual Summer Conference. July 26, 2005.

Louisiana eHealth Initiatives. Louisiana Health Care Review. Board of Directors Strategic Retreat. August 4, 2005.

Urgency & Constancy: Embracing the Challenges to Improve Quality of Healthcare. Chang Gung University School of Public Health. Taiwan. September 1, 2005.

Urgency & Constancy: Embracing the Challenges to Improve Quality of Healthcare. Bureau of National Health Insurance. Taiwan. September 6, 2005.

Engaging Partners in Pursuing Perfection in Healthcare. Springhill Medical Center Strategic Planning Retreat. October 28, 2005.

Doctors Office Quality Information Technology (DOQIT). Louisiana Association Medical Mutual Insurance Company (LAMMICO) Board of Directors meeting. April 19, 2006.

Engaging Partners in Pursuing Perfection in Healthcare. Thibodaux Regional Medical Center Board of Directors meeting. May 16, 2006.

National Quality Initiatives. Our Lady of Lourdes Hospital Medical Staff meeting. July 17, 2006.

Overview of Louisiana Health IT Initiatives- "Are you ready for the Big HIT?" Louisiana Hospital Association Annual Conference. July 25, 2006.

Hospital Quality through Appropriate Care of Measures. Natchitoches Regional Medical Center. September 12, 2006.

Redesign Health IT for Louisiana. Louisiana Health Care Redesign Collaborative. September 28, 2006.

Luncheon Keynote. American College of Cardiology Louisiana Chapter. December 2, 2006.

Future Shock: CMS Quality Initiatives. LSUHSC Shreveport Medical Staff Meeting. December 21, 2006.

Keynote: Courage and Urgency to Improve. American Heart Association Louisiana Chapter Meeting. Lafayette, LA. January 18, 2007.

Medical Minutes Radio Show. WRKF 89.3. January 29-February 2, 2007.

Overview of Louisiana Health IT Initiatives- Electronic Health Records, and HIPAA. Louisiana State Bar Association HIPAA Conference. New Orleans, February 16, 2007.